Ministry of
Community, Aboriginal
and Women's Services

2001/02
Annual Report
A New Era Update

**Ministry of
Community, Aboriginal
and Women's Services**

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For more information on the British Columbia Ministry of Community, Aboriginal and Women's Services, contact:
Communications Branch
6TH FLOOR
800 JOHNSON STREET
VICTORIA, BC
V8W 9N7

or visit the B.C. Government's Web site at
www.gov.bc.ca

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Introductory Note — A Year of Transition

The Government of British Columbia and its ministries are committed to reporting on performance. The *Budget Transparency and Accountability Act* (BTAA), as amended in August 2001, provides the legislative framework for a regular cycle of planning, reporting and accountability. Under the BTAA, ministries are responsible for producing three-year service plans (previously called performance plans), which are updated yearly, and annual service plan reports (formerly called performance reports). The amended BTAA takes effect beginning with the 2002/03 fiscal year. The first three-year service plans, covering the period 2002/03 to 2004/05, were released with the provincial budget on February 19, 2002.

This annual report relates to the previous fiscal year, covering April 1, 2001, to March 31, 2002. This was a transition year, with a new government sworn into office on June 5, 2001. On that day, there was an extensive reorganization of ministries, which were given significant new policy direction and tasked with the responsibility for implementing the government's *New Era* commitments. Later in the year, ministries proceeded through the core services review, which refined the mandates of ministries and identified the strategic shifts required to move government toward its long-term objectives.

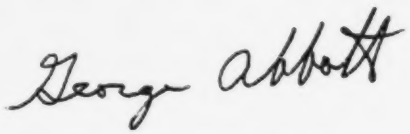
This report provides an update on all that activity and also provides a report on performance, approaching the model provided by the BTAA as closely as is possible in the circumstances. An annual report would normally relate back to a preceding plan and report on the results achieved compared with the intentions outlined in that plan. In this case, the preceding plan was produced before the adoption of the significant changes outlined above, and as noted, this ministry has been significantly reorganized, and policies and priorities have changed. This limits the extent to which performance information as described in the previous plan is useful.

Consequently, this report sets out the ministry's redefined role and the services it provides, and — within the context of its goals and objectives as they evolved through the year — describes the achievements of the ministry and the performance targets being used to measure success.

103-01574/

Accountability Statement

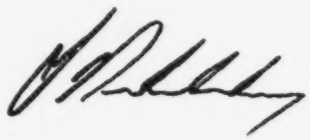
The 2001/02 Ministry of Community, Aboriginal and Women's Services Annual Report was prepared under my direction and I am accountable for the results the ministry achieved since June 5, 2001. This report describes progress made in the first year on the government's *New Era* commitments, which are to be addressed by May 17, 2005.



Honourable George Abbott
Minister of Community, Aboriginal
and Women's Services
June 28, 2002

Minister of State Accountability Statement

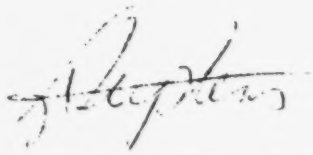
I am the Minister of State responsible for the Community Charter and the Vancouver bid for the 2010 Winter Olympic Games and Paralympic Games and, as such, am accountable for the basis on which that portion of the annual report was prepared and for the results achieved since June 5, 2001.



Honourable Ted Nebbeling
Minister of State for Community Charter
and 2010 Winter Olympic Bid
June 28, 2002

Minister of State Accountability Statement

I am the Minister of State for Women's Equality and, as such, am accountable for the basis on which that portion of the annual report on women's services and child care was prepared and for the results achieved since June 5, 2001.



Honourable Lynn Stephens
Minister of State for Women's Equality
June 28, 2002

BRITISH COLUMBIA

Ministry of Community, Aboriginal and Women's Services

This past year was one of change and refocus for the ministry I represent. Significantly, we embarked upon creating a new relationship between government and the citizens and communities of British Columbia.

This relationship was made possible by the synergy created by the new Ministry of Community, Aboriginal and Women's Services, formed from all or parts of seven previous ministries. This ministry brings together — in acknowledgement of their importance and interconnectedness — a range of policies, programs and services that share the vision of ensuring safer, healthier communities in British Columbia.

We accomplished a great deal in our first year, chiefly because our focus was on implementing new ways of serving British Columbians and the communities in which they live. Our emphasis is, and will continue to be, working in partnership and cooperation. Through the government's corporate initiatives such as the core services review, deregulation and the development of the ministry's three-year service plan, the Ministry of Community, Aboriginal and Women's Services was actively engaged in transforming its way of doing business and its priorities, so that empowering and collaborating with communities is our primary focus. This transformation reflects a combination of traditional roles of government and our government's priorities for economic growth, renewal and innovation — our *New Era* commitments.

We have intensified our efforts to build partnerships both in the delivery and the funding of programs and services, to ensure that communities can be responsive and efficient in meeting local needs. We have worked on building relationships with our stakeholders and clients, so that we can move together towards our vision.

For me, the privilege of serving British Columbians in one of the most diverse portfolios, has been a rewarding challenge this first year. We established a vision, mission and core functions for the ministry, and at its heart is enabling communities to reach their potential. From arts and culture to aboriginal economic initiatives, from municipal water and sewer infrastructure to library services, from elevator safety to improving conditions in Vancouver's Downtown Eastside, every day I have the privilege and opportunity to work with the people and communities of this great province.

George Abbott

Honourable George Abbott
Minister of Community, Aboriginal and Women's Services

BRITISH COLUMBIA

Ministry of Community, Aboriginal and Women's Services

I welcome this opportunity to include an update on the Community Charter and the 2010 Winter Olympic Games and Paralympic Games bid.

As the Minister of State responsible for these two portfolios, I can say this past year has been one of tremendous change and progress as our government moves to get our province back on its economic feet.

The Community Charter will strengthen and change the way municipalities work. Through 2001 and into 2002, the Community Charter was drafted and tabled in the legislature so the community at large could further contribute to its final form, expected in late 2002. It will bring local decision-making back to communities with greater autonomy for municipal councils, who in turn, will have increased accountability to their citizenry.

The 2010 Winter Olympic Games and Paralympic Games bid is our time to shine. Activities through 2001 and into 2002 concentrated on further technical planning and accumulating information from the 2002 Winter Olympics in Salt Lake City, Utah. It also saw the production of an economic impact report which forecast a dynamic economic spin off leading up to, hosting and following the Games. The outstanding results of our athletes have fueled the desire of British Columbians and Canadians like never before to bring the 2010 Games home to Vancouver and Whistler, and I am confident in our ultimate success.

Honourable Ted Nebbeling
Minister of State for Community Charter
and 2010 Olympic Bid

BRITISH COLUMBIA

Ministry of Community, Aboriginal and Women's Services

As we worked through the core services review and budget this year, my top priority was to ensure that we can continue to meet government's goals to provide critical programs for women and children escaping violence, and child care for British Columbia families. I am proud to say that we are developing strategies that will help us sustain these programs and services over the long term.

Last year, more than 14,000 women and children escaping violence found shelter in our transition houses and safe home programs; thousands used our counselling programs for women who experience abuse and children who witness it. These intervention services are the foundation for the work we do to keep women and children safe, and to help them rebuild their lives.

Our funding for child care providers supported more than 72,000 licensed child care spaces throughout the province. We maintained all ministry programs and grants for child care providers through the fiscal year while we worked on developing a sustainable child care system. The new system will be based on feedback we obtained in provincewide consultations in fall 2001.

Through these initiatives, and by working with colleagues in other areas of government, we are advancing the following goals set out for us in the core services review:

- to ensure that government programs address issues relating to women's economic and social equity;
- to provide intervention and prevention initiatives to stop violence against women; and
- to support the availability of child care spaces, providing families with child care options.

Honourable Lynn Stephens
Minister of State for Women's Equality

BRITISH COLUMBIA

Ministry of Community, Aboriginal and Women's Services

The year of transformation as seen by the public was magnified severaltold within the ministry itselt. Starting on June 5, 2001 when public servants arrived to work for a new ministry, and continuing beyond the end of the fiscal year reported here, it has been a time of unprecedented organizational change. And while this change was taking place, staff had to — and did — maintain the high level of service to our clients in the province of British Columbia.

We started out with more than 1,200 staff in 15 different headquarters locations and more than 60 other locations throughout the province. Payroll, finance, human resources, administration, Web sites (initially hosted by seven different servers) and other services all needed to be consolidated under one banner. Eleven assistant deputy ministers became six who are responsible for eight departments within the ministry. There were staff and offices moves literally every Thursday throughout the fiscal year as we sought to bring Victoria staff into just two office buildings a block apart.

With the discontinuation of programs as a result of the July 31, 2001, economic and fiscal update; the core services review; the Service Plan Summary and Workforce Adjustment announced January 17, 2002; and the February 19 budget and Service Plan, there were staff who received notices of surplus status in July 2001, January and February 2002. Ministry staff also took advantage of the Early Retirement Incentive Plan and the Voluntary Departure Plan offered, and more than 80 left the public service by March 31, 2002.

Throughout all of this disruption, staff not only maintained a high professional standard and quality service, but often went above and beyond the norm to initiate the new policies and programs discussed in this annual report, while their own working environment was undergoing its own dramatic change.

Bob de Faye
Deputy Minister
Ministry of Community, Aboriginal and Women's Services

TABLE OF CONTENTS

Introductory Note — A Year of Transition

Accountability Statement

Message from the Minister

Message from the Minister of State for Community Charter and 2010 Olympic Bid

Message from the Minister of State for Women's Equality

Message from the Deputy Minister

Year-at-a-Glance Highlights 3

Ministry Role and Services 6

Update on *New Era* Commitments 14

Performance Report 21

Report on Resources 29

Appendices 31

Year-at-a-Glance Highlights

June 2001

- The Ministry of Community, Aboriginal and Women's Services created from all or parts of seven previous ministries.
- Appointment of the Minister of Community, Aboriginal and Women's Services, the Minister of State responsible for Community Charter, and the Minister of State for Women's Equality.

July 2001

- On July 18, the Premier assigned Minister of State responsible for Community Charter, the responsibility to "aggressively support and champion" the 2010 Winter Olympic Games and Paralympic Games bid.
- The Compensation Contribution Program, which assists licensed group child care centres to attract and keep staff through wage top-ups, was granted approval to fund organizations on its waitlist. This allowed 257 waitlisted programs consisting of 4,736 child care spaces to be funded.

August 2001

- Introduction and passage of the Community Charter Council Act and formation of the 12-member Community Charter Council of municipal and provincial representatives to help consult and review draft legislation to be introduced in 2002.
- The *Housing Construction Elderly Citizens' Act* was repealed to remove barriers and conditions regulating sale, change in youth and other transactions involving seniors' housing and care facilities partially funded through grants under the Act. The repeal gives non-profit housing societies freedom to use existing equity to obtain financing for renovation or redevelopment or to purchase an additional building for conversion to non-profit housing.
- Legislation that increases the Physical Fitness and Amateur Sports Fund from $22 million to $44 million over four years.
- Legislation that doubles the First Citizens' Fund from $36 million to $72 million over four years.
- Legislation that establishes a new Olympic Arts Fund to support artistic and cultural activities to promote British Columbia's bid to host the 2010 Winter Olympic Games and Paralympic Games. Four annual contributions of $5 million were approved.
- Repeal of sections of the *Child Care BC Act* that did not provide for funds to be targeted according to need. The changes allow the ministry to provide a more sustainable, targeted child care program that provides better access to quality, safe and affordable child care options for parents in British Columbia.

September 2001

- The Union of B.C. Municipalities' annual convention, held the week of September 24 in Vancouver, was unsurpassed in terms of the ministry's involvement. The three Ministers maintained a challenging agenda, meeting with 68 local government delegations from around the province. The Minister of Community, Aboriginal and Women's Service and Minister of State responsible for Community Charter gave an unprecedented 14 speeches to convention audiences on topics ranging from the Community Charter to library services, from community safety to affordable housing.

- The Minister of State for Women's Equality launched a consultation on child care, including an online questionnaire to gather community-based input and to inform the development of options to meet the government's *New Era* child care commitments.
- The ministry approved 12 child care facilities and equipment grants totalling $815,000. Project funding was in partnership with communities, with the Province providing 25 per cent and the project sponsors, 75 per cent.
- As the provincial lead for the tripartite Vancouver Agreement, ministry officials joined their federal, City of Vancouver and community counterparts for a mid-term planning workshop. The priorities for the Vancouver Agreement are health care and housing, revitalization and community capacity-building in the Downtown Eastside.
- The ministry's Organizational Transformation and Development Branch was created to develop programs and practices that increase employee satisfaction and organizational effectiveness. Since its inception in September 2001, the Branch has designed and delivered training and development initiatives, reward and recognition programs and has been instrumental in leading the transition and renewal of the ministry.

October 2001

- As part of the government-wide deregulation initiative, the ministry identified 35 items, such as redundant and obsolete regulations, to be eliminated immediately to cut red tape. The deregulation count revealed the ministry had responsibility for 36 statutes, 137 regulations and 84 policies that contain 80,423 regulatory requirements.
- The ministry's Multiculturalism staff provided Anti-racism Response Training sessions for more than 75 front-line workers from non-profit and public sector agencies.
- The Office of the Fire Commissioner began Phase II of its recently implemented online fire reporting and statistical database.

November 2001

- The ministry received more than 4,000 responses to its child care options questionnaire as of the October 31 deadline.
- On November 23, the Minister of Community, Aboriginal and Women's Services participated in the announcement of host cities for upcoming sports events under the BC Games umbrella. Abbotsford and Port Alberni will host the 2004 Summer and Winter Games, respectively. In 2006, Kamloops will host the Summer Games and Trail will host the Winter Games.

December 2001

- Minister of Community, Aboriginal and Women's Services presented Phase I of the ministry's core services review to his Cabinet colleagues for approval on December 5. His presentation outlined the ministry's mandate, core functions, and key shifts. These elements now form the foundation for how the ministry supports programs and services to communities throughout the province.
- On December 15, the 2001 Provincial Child Care Survey of licensed child care providers was completed. Three previous surveys have been done, most recently in 1997, and the 2001 survey was designed to provide data for tracking and trends analysis.
- Fifteen "green" water and sewer infrastructure projects totalling nearly $37 million were announced December 17. The projects, with a focus on ensuring safe drinking water in communities, are funded under the $800 million Canada/British Columbia Infrastructure Program.

- On December 18, the Governments of Canada and British Columbia signed an Affordable Housing Agreement which will provide $177.4 million over five years to help increase the supply of affordable housing in the province. Federal funding of $88.7 million, matched by a provincial contribution of at least an equal value, demonstrates both governments' commitment to work together to address the affordable housing problem.

January 2002

- On January 17, the Premier and Minister of Finance released ministry Service Plan Summaries and announced workforce adjustment measures. The Ministry of Community, Aboriginal and Women's Services had a reduction of 55 positions (full-time equivalents) by March 31, 2002.

February 2002

- On February 19, the provincial budget for the three upcoming fiscal years was released. The ministry's housing, women's services, child care and local government grants programs have been protected from reduction in fiscal year 2002/03. Although the ministry will face reductions of approximately 30 per cent, most of this impact will be delayed until the 2004/05 fiscal year.
- The online Aboriginal language resource, FirstVoices.com, was officially launched February 22 by the Minister of Community, Aboriginal and Women's Services, Chairman Chief William Cranmer and Language Specialist John Elliott representing First Peoples' Heritage Language and Culture Council.
- Representatives of the Olympic Bid Secretariat and the Vancouver 2010 Bid Corporation went to the Salt Lake City 2002 Winter Olympic Games to observe, network, and gather information, particularly on the impact of the Games on local business and housing. Expenses for most of the contingent were paid for with sponsorship contributions.
- The Ministry's Communications branch launched a new Intranet site to ensure staff were kept informed on key initiatives including: progress on the core services review; updates on the workforce adjustment initiative; and the ongoing process of transition across the ministry.

March 2002

- On March 9, the Premier announced protection of local government funding in the upcoming fiscal year. Unconditional grants for municipalities and regional districts total $36 million for 2002/03.
- On March 13, the Premier and the Minister of Community, Aboriginal and Women's Services announced funding for almost 700 new units of non-profit housing across the province. There are now 1,383 units of non-profit housing under construction, and 673 units have been completed since October, for a total increase of 2,753 units.
- The Minister of State for Women's Equality announced one-time funding to address cost pressures faced by transition houses, and counselling services for women and their children who have experienced violence or witnessed abuse. The one-time funding totals $954,405 and reflects savings in the ministry's budget for 2001/02, achieved through managing resources efficiently.

Ministry Role and Services

The ministry was established June 5, 2001 through the amalgamation of programs from seven former ministries. The Minister of Community, Aboriginal and Women's Services shares responsibility for specific initiatives with two Ministers of State: one having responsibility for Women's Equality and the other responsible for development and implementation of the Community Charter and winning the 2010 Winter Olympic Games and Paralympic Games bid.

The Ministry meets its objectives through the work of eight departments:

- Local Government
- Safety and Standards
- Housing and Building Policy
- Aboriginal, Multiculturalism and Immigration Programs
- Community Services and Culture
- Women's Services and Child Care
- Olympic Bid, Community Initiatives, and Vancouver Agreement
- Corporate Services

The Ministry is also responsible for more than 30 Crown corporations, agencies and boards. These are listed in Appendix 1.

Vision

Safe, secure and healthy communities.

Mission

Working in partnerships to support safe, secure and healthy communities by:

- establishing appropriate legislative, regulatory and policy frameworks;
- promoting and protecting provincial interests by funding performance-based services for communities; and
- delivering innovative services through e-government and third party service providers.

Values

- Focus on our clients
- Create beneficial partnership opportunities
- Use resources wisely
- Treat employees and clients fairly and equitably
- Create a culture of accountability, innovation and excellence

Goals and Core Business Areas

The ministry undertakes a wide variety of functions established in legislation, regulation or policy. These functions are fundamental to achieving the ministry's stated goals and objectives.

The Ministry of Community, Aboriginal and Women's Services is organized into five core functions:

- Effective local government, aboriginal and women's services
- Safety and standards
- Citizen access to government
- Services for communities and First Nations
- Corporate Services

To deliver its core functions, the ministry is making four strategic shifts:

- *from provincial control to local autonomy* — through the Community Charter.
- *from direct delivery of programs and services by provincial government employees, to delivery by communities and third parties* — while many programs and services are already delivered in this way, this approach will be made consistent throughout the ministry. This shift may also involve the creation of independent entities for direct delivery in some cases.
- *from unfocused funding to performance-based funding* — the ministry will fund activities that efficiently deliver the results that have been identified to meet its mandate of supporting safe, secure and healthy communities.
- *from prescriptive regulation to objective-based codes and standards* — the ministry will move its clients from heavy prescriptive regulations to objective-based codes and standards.

The Ministry of Community, Aboriginal and Women's Services is organized into eight departments.

Olympic Bid, Community Initiatives and Vancouver Agreement Department

The Olympic Bid Secretariat represents the Province of British Columbia as a member partner in the Vancouver 2010 Bid Corporation.

Other partners are the City of Vancouver, the Resort Municipality of Whistler, the Canadian Olympic Association and the Government of Canada, along with many corporate sponsors.

Their mutual vision is to create sustainable legacies for sport development, our host communities, our province, our country and the global Olympic family by hosting an outstanding Olympic Winter Games and Paralympic Games.

The Vancouver Agreement is a five-year, three-party agreement among the federal, provincial and municipal governments. It is aimed at improving the social and economic conditions in all Vancouver communities, with the first focus on the Downtown Eastside. The Ministry of Community, Aboriginal and Women's Services leads the province's participation in the Vancouver Agreement.

Local Government Department

The Local Government Department is responsible for maintaining a modern legislative framework and for providing focussed programs and advice to BC local governments and public libraries.

A major strategic initiative of the department is developing a framework for open, accountable and financially responsible local governments through the proposed Community Charter. The Charter seeks to strike an unprecedented partnership between municipalities and the province, where municipal councils will look after community governance and the province will address the public interest of British Columbia as a whole. The Charter will build on the *Local Government Act* and reinforce in law that municipalities are an order of government in British Columbia. The Charter will give municipalities greater powers and new freedom to take action and make decisions.

The Local Government Department is changing its focus from the regulation of local governments to the provision of advice and focussed programming within a legislative framework which broadly empowers local governments.

The Department provides support and service in the following areas:

- Community Transition works with local governments in communities facing serious economic challenges to manage the impacts of industry restructuring
- Governance and Structure supports implementation of new legislation, changes to local governance and boundaries, advises on complex local government issues, and works to build relationships between local governments and First Nations
- Intergovernmental Relations and Planning supports community and regional strategic planning, inter-governmental relations and dispute resolution.
- Policy and Research supports the development of local government and safety policy, ministry legislation and local government programs.

- Public Library Services supports public libraries through grants, advice and information, training initiatives, and strengthens partnerships with other governments, public agencies and the private sector to foster financial support for libraries.
- Services and Infrastructure supports local governments through statutory approvals, information and advice to protect the administrative and financial viability of local governments, infrastructure planning, infrastructure construction grants, and partnerships with other government authorities to deliver programs that improve local infrastructure.

Safety and Standards Department

The Safety and Standards Department administers public safety programs. Activities include:

- regulation
- inspection and monitoring
- licensing and certification
- enforcement
- accident investigation
- qualifications examination
- public education

The department is divided into two sections:

- Safety Engineering Services is responsible for programs that encourage safety in the design, manufacture, construction, installation, operation and maintenance of intra-provincial railways, aerial tramways, electrical equipment and systems, boilers, pressure vessels, propane and natural gas equipment and systems, amusement rides, escalators, elevators in multi-unit residential and commercial buildings and at construction sites, and industrial and institutional refrigeration systems. The department is headquartered in New Westminster, with offices in 30 locations throughout the province.
- The Office of the Fire Commissioner is the senior fire authority in the province, responsible for fire safety legislation, major fire investigation, provincial response to major fire emergencies, advice to local fire departments on delivery of fire protection services, training and public fire safety education. There are four regional offices located in Kamloops, Prince George, Cranbrook and Victoria. The Victoria regional office serves Vancouver Island and the Lower Mainland.

Over the next two years, both the Office of the Fire Commissioner and Safety Engineering Services will carry out strategic policy shifts toward governance and away from direct service delivery. Modernized legislation will be introduced in both areas to streamline provincial safety codes and standards, and services not part of the essential role of the province will be transferred to other agencies or levels of government. Public education and communication with stakeholder groups in the safety field will be improved. Provincial policy leadership will be strengthened and roles and responsibilities will be clarified to enable accountability in achieving positive outcomes in public safety.

Housing and Building Policy Department

The department consists of two major areas of responsibility:

- development of provincial housing policy, and
- development and administration of the provincial building regulatory system.

The Housing Policy Branch is responsible for developing provincial housing policy, strategies and programs; providing policy advice on specific issues such as the residential construction industry, leaky condos, housing markets, social housing, homelessness, housing for persons with special needs, and the role of local government in housing. The branch also publishes research and guides on housing issues.

The Building Policy Branch provides policy advice on British Columbia's building regulatory system to advance building safety and accessibility in the province.

As the administrators of the BC Building Code, branch activity has focused mainly on the development, maintenance and application of these regulations, and acting as the secretariat to the BC Building Code Appeal Board.

In addition, the department works closely with BC Housing and the Homeowner Protection Office on policy, legislation, program development and communications issues.

- BC Housing provides housing assistance programs for low and moderate income households and works in partnership to create housing options for the most vulnerable in our communities.
- The Homeowner Protection Office licenses residential builders and building envelope renovators and provides advice and financial assistance to owners of water-damaged homes (leaky condominiums).

There have been several strategic shifts in this department as a result of the core services review. Housing policies are now focussed on initiatives that make it possible for the private sector to meet the housing needs of most British Columbians. Housing program expenditures are only targeted to initiatives where significant equity contributions are made by local government and the private and non-profit sector. This year also marked the shift to new housing units being targeted to the most vulnerable British Columbians.

In building policy, a shift from prescriptive to objective-based standards is underway and will evolve over the development of the next British Columbia Building Code.

Community Services and Culture Department

The Community Services and Culture Department is responsible for a variety of programs and services that support the quality of life and self-sufficiency of communities throughout British Columbia.

These responsibilities include support for the arts, heritage, sport and fitness, and the Government Agents branch.

The department provides services through four branches:

- Cultural Services develops policy and administers programs to support arts and culture, and provides management for the British Columbia Arts Council.

- Heritage is responsible for preserving historical artifacts, providing public programs in 30 provincial historic sites. The branch works with federal and local governments to implement the Historic Places Initiative — a national register of historic places.
- Sport and Physical Activity works with partner organizations to promote health and well-being by supporting opportunities to increase access to sport and physical activity.
- Government Agents provide customers with hundreds of government services in over 50 program areas. Services are available over the counter, via telephone or fax, and over the Internet using the Community Access Terminals (CATs) in 58 offices across B.C.

Strategically the branches in this department will continue a shift to third party delivery and performance based funding. This direction began some years ago with the establishment the BC Arts Council in 1996 to make funding allocations to the arts and culture community; the introduction of legislation to empower local government to manage heritage and the devolution of sport and physical activity program delivery to various non-profit organizations for the delivery of various sport programs.

The biggest impact will be in the area of heritage programs where there will be an increased focus on community activity. The strategic goal of the branch will be to build capacity at the community level, in both the public and the private sector.

As the emphasis continues to shift away from direct delivery, branches are required to support the development of key partnership agreements and focus on standards, policy and strategic issues.

In the area of integrated service delivery the Government Agents Branch will work in partnership with the Ministry of Management Services to delivery a service strategy for government.

Women's Services and Child Care Department

This department includes:

- The Stopping the Violence and Regional Programs branch is responsible for funding, managing and administering programs to support community-based violence prevention projects, counselling programs for women who have experienced violence, transition house programs for women and children leaving abusive relationships, counselling programs for children who witness abuse, financial support for women's centres and the bridging employability program.
- The Women's Policy branch provides policy analysis and research support to government on issues that affect women. Policy priorities include economic, health and justice issues for women. Working with other ministries and jurisdictions, the branch identifies and analyzes issues of concern to women and participates in initiatives to support women's equality. Branch staff work to integrate gender analysis in government legislation, policies and programs by providing information, advice and support to ministries. The branch monitors progress in achieving social and economic equality for women, and provides information and policy analysis to the Minister of State for Women's Equality.
- The Child Care Policy branch provides policy and legislation development, analysis, evaluation and research on child care issues.
- The Child Care Programs division manages and administers child care programs that include: the compensation contribution program; facilities and equipment grants; emergency repair, relocation and replacement grants; child care resource and referral program; and the out-of-school funding assistance program.

As a result of the core services review, the Women's Services and Child Care Department is making a number of strategic shifts. Funding for Women's Centres, Bridging Employability Programs and Child Care Resource and Referral Centres will be eliminated. Transition planning to assist contractors who are funded under these programs to move to new funding models is underway.

Programs are being streamlined: three child care operating programs will be streamlined into one operating grant and two child care capital grants will be streamlined into one.

In addition, all contracts are being redesigned to implement performance-based contract management.

Aboriginal, Multiculturalism and Immigration Programs Department

The Aboriginal, Multiculturalism and Immigration Programs Department provides policy and program development for multiculturalism and immigration, and implements the Agreement for Canada-British Columbia Co-operation on Immigration. The department also seeks to improve the socio-economic opportunities and quality of life for Aboriginal people and their communities.

There are three divisions providing aboriginal, multiculturalism and immigration services:

Immigration Division

The Immigration Division is responsible for the management and implementation of the Agreement for Canada-British Columbia Co-operation on Immigration. The division works to maximize the social and economic benefits of immigration to British Columbia by ensuring that the province's interests regarding immigration levels planning and legislation, as well as immigration policy changes, are heard at the federal level.

The Immigration Division is also responsible for the design and delivery of the Provincial Nominee Program, and strategic initiatives aimed at mitigating barriers to the recognition of foreign credentials faced by foreign-trained, skilled workers.

The strategic shifts have resulted in renewed emphasis on strengthening the economic development of the province by:

- Strengthening partnerships with the federal government to support and facilitate the settlement and integration of highly skilled and qualified immigrants to support B.C.'s economy;
- Facilitating the achievement of the full potential of these highly skilled immigrants;
- Developing business plans that include clear measures and targets.

Settlement and Multiculturalism Branch

The Settlement and Multiculturalism Branch oversees the planning, funding, implementation and management of anti-racism, multiculturalism and immigrant settlement programs. The branch assists newcomers in adapting to Canadian society through funding contracts with 100 third-party agencies providing essential settlement services.

The Settlement and Multiculturalism Branch works closely with the Immigration Division and the Aboriginal Directorate.

The Aboriginal, Multiculturalism and Immigration Programs Department reorganized two branches, Community Liaison Branch and Multiculturalism B.C., into the newly created Settlement and Multiculturalism Branch. The integration of the two branches reflects government shifts to better define services, streamline funding and making measurable the results of service and funding.

By implementing the new branch, the following objectives are in line with government strategic shifts:

1. To ensure funding is targeted to provide recent immigrants to Canada with high quality service where the need is greatest, in light of diminishing resources.
2. To implement a performance-based funding system with built-in accountability and measurable outputs (and where possible, outcomes) over an established period of time.
3. To maximize value-for-money in funding decisions.
4. To provide contracted community service providers with dependable, impartial, professional, and efficient public service, according to a set of values and principles.
5. To create and sustain a new model of partnership with the ministry's third party delivery agents; one that refocuses resources away from administration and organizational support, and towards direct, front-line service delivery.

The branch focuses on:

- Anti-racism and multiculturalism — leadership and public education;
- Program and regional operations — delivery of programs to third party providers;
- Performance management unit — performance-based monitoring, program compliance, evaluation and design;
- Program integration and stakeholder relations — program integration and community relations.

Aboriginal Directorate

The Aboriginal Directorate provides performance-based and accountable leadership in developing sound government policy, and works to increase participation of Aboriginal people and communities in the life and economy of British Columbia. The directorate works in partnership with provincial ministries, Aboriginal organizations and the federal government to promote culturally responsive, co-ordinated and effective programs and services to Aboriginal people in B.C.

The Aboriginal Directorate works to identify initiatives and opportunities that will support integrated service delivery, improve one-stop access to information on programs and services, provide access to social and economic development opportunities, and promote Aboriginal language preservation. The Directorate will facilitate and support other key fundamental business shifts including community leadership, investment and capacity-building, and electronic service delivery.

Corporate Services Department

The six branches of the Corporate Services Department — Corporate Policy; Finance and Administrative Services; Human Resources; Information and Privacy; Information Systems; and, Organizational Transformation and Development — along with the Office of the Deputy Minister and Communications Branch, provide common services to the ministry as a whole.

Update on *New Era* Commitments

1. **Examine all service agreements with Aboriginal communities (health, education, etc.) and develop a strategy in conjunction with the Minister of State for Intergovernmental Relations and the Ministry of Attorney General; and recommend mechanisms to improve the delivery of services to all Aboriginal communities. (Premier's service letter)**

Status

Comprehensive inventory of service agreements across government agencies completed. Co-ordination and federal funding for such service agreements will be addressed through the Aboriginal Directorate's provincial strategy for engaging the federal government on Aboriginal programs and services.

2. **Double the First Citizens Fund to $72 million to support native friendship centres, student bursaries and economic development programs. (*New Era* commitment)**

Status

Legislation amending the *Special Accounts Appropriations and Control Act* was passed in August 2001. The amendment included changing the clause relating to the First Citizens Fund to establish a schedule for doubling the fund by 2004/05. Under the legislation, the initial deposit of $9 million was made as of March 31, 2002.

3. **Increase efforts to protect and promote aboriginal languages. (*New Era* commitment)**

Status

The doubling of the First Citizens Fund as discussed above has allowed the Province to commit to continued and secured annual funding of $1 million for Aboriginal language preservation. This will be a 15% increase over the current annual funding

An assessment of the status of Aboriginal languages in British Columbia is underway by the First Peoples' Heritage, Language and Culture Council. The assessment will determine language usage rates for each language and inventory activities already completed and resources developed. This process should clarify the extinction risk faced by each language.

www.FirstVoices.com, the language resources Web site of the First Peoples' Cultural Foundation, is being implemented and will be expanded to the full range of Aboriginal languages in British Columbia.

4. **Create a permanent First Citizens Forum that will provide aboriginal citizens living on and off reserves a direct means to communicate with government about their priorities and ideas to materially improve their quality of life today. (*New Era* commitment)**

Status

Internal planning and discussion took place in 2001/02 in preparation for the First Citizens Forum. This event will be hosted by the Premier on October 11, 2002 in Vancouver.

5. Increase program funding, together with the federal government, to solve urban challenges and build capacity. (*New Era* commitment)

Status

The Ministry's Aboriginal Directorate prepared a draft provincial strategy for securing increased funding and co-ordination with respect to Aboriginal programs and services in British Columbia. This strategy is being developed in conjunction with other ministries including Health Planning, Children and Family Development, Treaty Negotiations Office, Sustainable Resource Management and Education.

Once this strategy has been approved, concerted efforts will be made to engage the federal government on improving programs and services for Aboriginal people.

6. Devote special attention and resources to addressing the challenges and needs of aboriginal women and youth, and to helping aboriginal families bridge the "digital divide." (*New Era* commitment)

Status

The Premier's Technology Council has met with some Aboriginal communities. A pilot project is underway with the Nisga'a that will lead to network connections being established among the four Nisga'a communities. This project will potentially involve private sector cooperation and may be seen as a pilot project for western Canada.

7. Review the Homeowner Protection Office and work with the Minister of State for Intergovernmental Relations on federal/provincial funding issues. (Premier's service letter)

Status

The ministry's plan/work for the review of the Homeowner Protection Office is being linked to the review being undertaken by the Crown Agency Secretariat as part of the Core Services Review process. Extensive work in preparation for the review of Homeowner Protection Office occurred during 2001/02, and the Core Services Review Committee is expected to conclude its review in the near future.

In mid-August 2001 the Minister met with the federal Minister to negotiate increased federal funds for leaky condominiums programs. Subsequently, the Minister met with the President of Canada Mortgage and Housing Corporation and furthered discussions on federal/provincial funding issues. Negotiations are ongoing. While the provincial government will continue to pursue more federal involvement in assisting owners of leaky condos, these discussions are not expected to result in a major new compensation program.

8. Review Housing, Homeowner and Building Code issues and rationalize regulation of the construction/housing industry, and develop a plan to deal with the immediate "leaky condo" problem. (Premier's service letter)

Status

A strategy is being developed to re-establish a well-defined and well-functioning building regulatory system that recognizes that the British Columbia Building Code is a focal point. The strategy being developed addresses practical concerns of participants in the building regulatory system and works toward consistent application of and compliance with building standards.

An inter-ministerial review of regulation of the construction/housing industry is underway. Statutes and regulations have been catalogued and categorized and stakeholder submissions have been reviewed. Government is making substantive progress in finding multifaceted approaches to reduce regulations affecting the construction/housing industry.

To address the leaky condominium situation, the Ministry of Community, Aboriginal and Women's Services, through the Homeowner Protection Office, is continuing to offer no-interest loans and PST Relief Grants to assist owners of leaky homes. The provincial government will continue to press the federal government to provide its fair share of assistance. It will also continue to work towards improving the building liability system and contributing to the Attorney General's review of joint and several liability.

The progress made on priorities 7 and 9 are also contributors to the status of this priority.

9. Implement a flexible, innovative program to increase the supply of affordable housing. (*New Era* commitment)

Status

Much has been done this year to develop and implement a flexible and innovative housing program. On December 18, 2001, British Columbia became the first province to sign an Affordable Housing Agreement with the Government of Canada. Through this agreement $177.4 million over five years will be used to help increase housing options across the province.

Partnerships are key to increasing the supply of affordable housing. On March 13, 2002, the provincial government announced that it would move forward with almost 700 new units of non-profit housing across BC. Twenty non profit societies will develop these housing developments worth about $100 million in communities as diverse as Langford, Lillooet, Williams Lake and Vancouver. Private, non-profit, community, municipal and federal partners contributed $49 million in land and equity toward the new projects, helping to maximize the number of new units that provincial housing dollars was able to fund.

The Ministry of Health Services and the Ministry of Community, Aboriginal and Women's Services, through BC Housing, have been working to develop cost-effective, appropriate housing alternatives to residential care facilities. A new program, Supportive Living BC was announced on April 22, 2002 to deliver 3,500 supportive living units throughout B.C. over the next four years for seniors and people with disabilities who have low or modest incomes.

10. Double the Physical Fitness and Amateur Sports Fund to $44 million, to promote physical fitness and participation in amateur sport. (*New Era* commitment)

Status

Legislation enabling the establishment of the Olympic Cultural Fund of $5 million, and the doubling of the Physical Fitness and Amateur Sport Fund, was passed on August 27, 2001. Funds from this source will flow into the general budget of the Sport and Physical Activity Branch and will go toward the sport priorities outlined in the province's new Sport and Physical Activity Policy.

11. Increase funding for the British Columbia Arts Council to promote and support B.C. arts, music, artists and culture. (*New Era* commitment)

Status

Funding for the Arts Council has been maintained for fiscal 2002/03. The ministry remains committed to the New Era promise to increase funding for the Arts Council and will be reviewing options in the course of the next year.

12. Examine the feasibility of a strategic plan for library services throughout British Columbia. (Premier's service letter)

Status

Work on a process for developing a multi-year strategic plan for provincial involvement in the development and support of library services will be initiated in 2003. This process will include consultation with stakeholder groups, including library boards, local government and the public, and will be completed in 2004/05.

13. Aggressively support and champion British Columbia's bid to host the 2010 Winter Olympics. (*New Era* commitment)

Status

The Olympic Bid Secretariat was established to provide government support to the Vancouver 2010 Winter Games Bid Corporation and oversee the interests of the province. A major underwriter of the Bid, the Secretariat is responsible for cross-government and intergovernmental coordination of activities around the bid. The Secretariat is represented within the Bid Corporation and works closely with the Legacies Now Society to build sports development programs in communities across B.C.

A March 2002 Ipsos-Reid poll showed that 82 per cent of British Columbians support the Vancouver bid. To build on that support, more than 80 business and community meetings have been held, with many more planned.

The BidCorp has set up 30 work groups with more than 400 volunteers to research and develop venues and provide information for the Bid Book. The business community has provided staff, space and expertise to help promote the bid. Telus and Molson Canada have signed on as major sponsors, with many others expected.

As of March 31, 2002 the Bid Corporation was on its way to meeting its $34 million budget. Both the federal and provincial governments demonstrated their commitments to securing the Games with matching $9.1 million contributions and a growing number of corporate supporters have put the $34 million goal in reach.

A $5 million Olympic arts fund to support artistic and cultural activities to promote the Games was created in August 2001. The fund will increase to $20 million over four years.

Securing the bid is a cross-government initiative with senior representatives of key ministries meeting regularly for input. A cross-government reporting structure has been established to ensure timely cooperation and accountability.

14. Pass a Community Charter to outlaw provincial government "offloading" of costs onto municipal governments, and to give local governments greater autonomy and better planning tools to reduce pressure on property taxes. (*New Era* commitment)
Finalize and implement the Community Charter. (Premier's service letter)

Status

In August 2001, the *Community Charter Council Act* received Royal Assent. The Act provided for the appointment of 11 members to the Community Charter Council. In addition to the minister, four members represent the Union of British Columbia Municipalities (UBCM), three were appointed directly by Cabinet, and four were appointed by Cabinet on the advice of the UBCM. The Council oversaw the development, review and made recommendations of a draft Community Charter.

The Community Charter: A New Legislative Framework for Local Government and Draft Community Charter was tabled in the Spring 2002 legislative session.

15. Improve relations with local governments. (Premier's service letter)

Status

The Community Charter is the primary vehicle for this. The objective is to create a new relationship between the province and local governments based on a set of principles laid out in the draft Community Charter. These include: recognition of local government as an order of government, no downloading, broad powers, respect for local laws and consultation. In addition, the Ministry Service Plan provides for grants to local governments and public libraries to be maintained at current levels through 2004/05. See status above.

16. With the Union of British Columbia Municipalities, establish a process to review regional governance structures to meet the diverse needs of all parts of British Columbia. (Premier's service letter)

Status

This is a later stage of the Community Charter initiative. It is expected that scoping of issues, policy analysis and consultation will be undertaken once the first phase of the charter project has been completed.

17. Ensure that Crown corporations are subject to local zoning and land-use by-laws. (*New Era* commitment)

Status

In an August 2001 letter, the Premier directed that Crown corporations comply with local zoning and land-use by-laws. The Crown Agencies Secretariat is working with Crown corporations to develop options for advancing this commitment, while ensuring that the concerns of Crown corporations are addressed.

18. Return 75 per cent of all traffic fine revenue to municipalities, to improve community policing and crime prevention. (*New Era* commitment)

Status

The ministries of Finance; Community, Aboriginal and Women's Services; and Public Safety and Solicitor General have agreed to regularly review this in the context of the government's fiscal situation. The Ministry of Community, Aboriginal and Women's Services continues to provide $10 million in traffic fine Revenue Sharing Grants to those local governments which provide police services.

19. Increase child care choices for parents by encouraging the expansion of safe, affordable child care spaces. (*New Era* commitment)

Status

In Fall 2001, a province-wide consultation on child care options, including a survey and community consultations, was completed. Community-based input is being used to inform development of long-term sustainable options for child care.

The 2001 Child Care Options Survey was completed. Child care sector data is used to inform policy planning and program development.

Planning for a new, consolidated operating funding program beginning April 2003, was a major activity during this period. To maintain stability, key child care programs were maintained.

A business process review was completed and plans are underway for the development of a computer system to manage the new, consolidated child care operating funding program that will process applications for approximately 4,500 child care providers. Implementation of new system is on time for launch of new operating funding program April 2003.

Government announced the conclusion of provincial government funding of resource and referral programs (effective March 2004). Transition planning is underway and transition support is being provided to assist communities to move to new, community-based service delivery models.

Government also announced the end of Funding Assistance Program (effective June 2002).

The Ministry of Community, Aboriginal and Women's Services component of British Columbia's Early Childhood Development baseline expenditure report was completed for May 2002 public release. Expenditures are pro-rated for child care services provided to children up to age six.

20. With the Ministries of Health Services and Health Planning, protect levels of access to abortion services throughout the province.

Status

Access is being monitored to ensure existing levels of abortion services throughout the province. The Ministries of Health Services and Health Planning are working in collaboration with the Ministry of Community, Aboriginal and Women's Services and health authorities to ensure access to abortion services is maintained as the health system is redesigned and restructured.

21. Within the current budget allocation, review and make recommendations on the provincial inventory of transition houses and emergency shelters. (Premier's service letter)

Status

A complete inventory of transition houses and shelters used by women and children fleeing domestic violence is underway.

An analysis of service usage statistics, collection and analysis of standardized budget information, the incorporation of research on specialized transition house services and an analysis of the continuum of women's victim services is underway to support the development of recommendations.

22. Within the current budget allocation, develop a safer community strategy for women in provincial emergency shelters and transition houses. (Premier's service letter)

Status

A framework for the Safer Community Strategy has been developed. The framework is the first step in the development of a provincial action plan on violence against women.

23. Within the current budget allocation, review and make recommendations on the feasibility of developing a province-wide perspective for delivery of women's services. (Premier's service letter)

Status

Categories of services delivered and the parameters of the project were defined in 2001/02. The project will focus on services to women who have experienced, or are at risk of experiencing violence. This includes crisis interventions and on-going supports counselling, justice, health and housing issues. Data collection on existing services, which will inform the development of the province-wide perspective, has begun.

24. Restore B.C. as a world leader in E-government, to give all citizens and businesses better on-line access to core services, 24 hours a day, seven days a week. (*New Era* commitment)

Status

Community Access Terminals have been installed in all 58 Government Agent offices across the province. These terminals provide new access to on-line government information, forms, documents and services. Government Agent staff are available to answer questions and assist users.

Performance Report

The transitional challenges of this new ministry also include performance measurement. Our programs have made varying levels of progress measuring the degree to which they have achieved their objectives. As a result, the performance measures of the ministry are still evolving. This is reflected in this section.

This section is not intended to represent the performance of all ministry programs. We have included only some of the important and quantifiable results that were not covered in the *New Era* section.

The ministry is currently developing a branch performance planning and reporting process. This will lead to a broader use of outcome-based measures which more fully represent the ministry.

The following performance results are grouped by the ministry's eight goals. All objectives for each goal are not reported below — only the ones that pertain to the performance we are reporting.

Core Business: Effective Local Government, Aboriginal and Women's Services

Goal 1: Open, accountable and financially responsible local governments.

Local Government

Objective	Activities	Performance
Local governments have flexible and appropriate tools for managing both expenditures and revenues	Ministry develops and maintains the legislative framework to ensure that local governments have the tools and flexibility to respond to local and provincial objectives and needs	**Target:** All local governments that borrow through the Municipal Financing Authority maintain a AAA credit rating. **Actual:** One hundred per cent of local governments maintained their AAA rating.
Communities have safe drinking water and appropriate sewage treatment	Infrastructure development and construction through the Canada BC Infrastructure Program	**Target:** Conduct risk assessments and assign a priority ranking to those communities at greatest risk. Increase the provincial population served by appropriate sewage treatment by 10 per cent over five years. Actual: Four hundred "green" (water, sewer) applications analysed using risk assessment and assigned a priority. Fifteen grants totalling $30 million awarded. Sewage treatment levels increased for seven per cent of the provincial population.
	Provide water and sewer infrastructure planning grants to local governments through the Local Government Grants Program	**Target:** Review 100 per cent of infrastructure planning grant applications and allocate available funding. **Actual:** All infrastructure planning grant applications reviewed. Two hundred applications analyzed and assigned a priority within available funding. 109 grants, totalling $984,000 were awarded to 75 communities.
Well planned and designed communities and regions	Manage local restructuring processes that fit local needs and provincial objectives	**Target:** Respond to local government request for assistance with restructuring projects. Estimated to be 25 in 2001/02. **Actual:** Fifteen restructure projects completed. One municipal incorporation vote guided to completion. Eight planning grants totaling $419,000 awarded supporting new municipal incorporations and major restructure projects. Six boundary extensions completed.

Objective	Activities	Performance
	Facilitate the development of regional growth strategies to increase the proportion of British Columbia's population covered by growth management plans	**Target:** Two additional regional growth strategies adopted: Capital Regional District (CRD) and Fraser Valley Regional District (FVRD). **Actual:** No additional growth strategies adopted during reporting period. Reaching the 2001/02 target was dependant upon the adoption of FVRD and CRD regional growth strategies. FVRD regional growth strategy adoption anticipated prior to November 2002. CRD growth strategy adoption expected prior to November 2002.
	Provide Community Planning Grants to local governments	**Target:** Awarding of 65 Community Planning Grants. **Actual:** Funding totalling $449,000 was provided for 16 Special, Regional Growth or Community Planning grants. Based upon an internal ministry review of the Community Planning Grant Program, the program was refocused during fiscal 2001/02.
Stimulate access to and use of public libraries	Provide $8.5 million in per capita operating grants to 70 public library boards	**Target:** Provincial per capita circulation rate of 11.8. **Actual:** Provincial per capita circulation rate 11.94 for the year 2000. British Columbians borrowed an average of 11.94 items from our public libraries in 2000. (most recent year for which data is available)

Goal 2: Improve the quality of life of Aboriginal peoples in British Columbia.

Information on ministry activities, programs and services related to this goal are found in the Update on *New Era* Commitments section.

Goal 3: Address systemic barriers affecting women.

Information on ministry activities, programs and services related to this goal are found in the Update on *New Era* Commitments section.

Core Business Area: Safety and Standards

Goal 4: Sustainable level of safety in the built environment.

Office of the Fire Commissioner and Safety Engineering Services Division

Objective	Activities	Performance
Establish and support a framework for safety Support public education on safety Establish and support a network of Local Assistants to the Fire Commissioner	Training of local fire code enforcement officials Public fire safety education	Approximately 950 students completed orientation, investigation and incident command courses Fires per 1,000 persons decreased from 2.38 in 1990 to 1.32 in 2000 Value of property losses due to fire reduced from $54.76 per capita in 1990, to $34.97 in 2000.
Effective performance based safety system	Conduct safety inspections and audit installations Certification and licensing of trades	Electrical Safety Branch** 47,200 permits were issued for electrical work. 104,250 affidavits confirming compliance with the *Electrical Safety Act* were received by Safety and Engineering Services (SES). 4,000 registered contractor licenses were processed by SES. Of 164 incidents reported to the Electrical Safety Program, only 32 were directly related to electrical equipment failures.

** Performance of the Electrical Safety Branch is provided as an example of the type of work done in the Safety and Engineering Services Division

Core Business: Citizen Access to Government

Goal 5: Integrated access to government services.

Government Agents

Objective	Activities	Performance
Provide British Columbians with efficient, local access to government services programs and information	Through a network of 58 Government Agent (GA) offices across the province, provide integrated service delivery in more than 50 program areas	Conducted 2.3 million revenue transactions, including: issuing license or permits Responded to an estimated one million customer assistance enquiries regarding concerns about dealing with government Ninety-two per cent of walk in Government Agent customers said they were satisfied with the service they received.**

Major provincial government programs through which citizens receive service from Government Agents include:

- ICBC (Drivers Services)
- Ministry of Health Services (Medical Services Plan)
- BC Hydro
- Ministry of Sustainable Resource Management (Fishing and Hunter Licensing)
- Ministry of Revenue (Consumer Tax and Real Property Tax), and
- Ministry of Competition, Science and Enterprise (OneStop Business Registration)

** This measure is from the "Clients Speak: A Report on Single-Window Government Services in Canada" a national survey of government service providers undertaken in September 2001. It is the most comparable to the previous Government Agent customer survey results.

Core Business: Services for Communities and First Nations

Goal 6: Strong, diversified communities.

Sport and Physical Activity

Objective	Activities	Performance
To encourage the pursuit of excellence in sport and promote healthy, active lifestyles through physical activity	Assist community development through funding support to organizations and individuals	Ninety recreation commissions received administration grants Provided funding to support five regional multi-sport games, in co-operation with the BC Games Society
	Provide awards through the In Province Travel Program	Provided 2,100 applicants with a total of $827,000 for sport teams and individuals travelling to compete in British Columbia
	Recognize individual excellence through the Athlete Assistance Program	Grants ranging from $500 to $1500 were provided to support 900 high performance athletes
Increase the vitality of our communities, through support for the arts, culture and heritage preservation	Provide support to the British Columbia Arts Council	The British Columbia Arts Council is an independent body. In 2001/02, it delivered $11 million through 31 programs in support of arts and culture throughout the province

The importance of sport to British Columbia

840,000 people are registered in 62 provincial sport organisations in British Columbia, two-thirds of whom are under the age of 18. They are members of over 3,800 sport clubs, all run by volunteer boards.

Sport and physical activity represent the largest single area of volunteer participation in Canada, and accounts for 11 per cent of BC's total volunteer corps. This volunteering is done in and for local communities.

Goal 7: Equitable opportunities for all British Columbians.

Child Care Services

Objective	Activities	Performance
To support the availability of child care spaces, providing families with child care options.	Administer capital grant programs	257 grants awarded. 1,244 spaces created. 5,327 spaces supported.
	Administer operating grant programs	3,272 contracts with providers. 82 per cent of respondents reported that their grant helped them attract qualified staff. 82 per cent reported that their grant reduced staff turn over. 80 per cent reported that their grant stabilized parent fees.

The survey results above are taken from the 2001 Provincial Child Care Survey of licensed centres and family child care providers which received grants under the Compensation Contribution Program.

The need for child care services is demonstrated by this information from Statistics Canada:

- In 2001, 70% of women with children under age 16 living at home were part of the employed workforce as compared to 39% in 1976.
- In 2001, 62% of women with children under age 3 worked outside the home as compared to 28% in 1976.

Stopping the Violence and Regional Programs

Objective	Activities	Performance
To provide intervention and prevention initiatives to stop violence against women	Contract with community-based, non-profit organizations to deliver services to women who have experienced violence	14,076 women and children who left abusive relationships were provided with safe shelter.* 5,064 women received counselling services.

The above performance data is aggregated by service providers and submitted on monthly data collection forms to the ministry.

*The total number of women and children provided with safe shelter in past years.

1998/99: 15,344	**1999/2000: 13,824**	**2000/01: 14,885**

Aboriginal, Multiculturalism and Immigration

Objective	Activities	Performance
To improve programs and services for Aboriginal people	Provide business loans to assist new and expanding Aboriginal businesses in B.C.**	**Target:** 140 loans. **Actual:** 150 loans. **Target:** 325 full or part time jobs created. **Actual:** 400 full or part time jobs created.
	Provide bursaries to Aboriginal post secondary students	**Target:** funding provided to 110 students **Actual:** $123,750 in funding provided to 135 students
To maximize the economic and social benefits of immigration	Through the Provincial Nominee Program, choose a limited number of immigrants to meet provincial economic needs.	Eighty three skilled workers nominated, including 40 nurses. 300 nominated skilled workers immigrated.

**The Business Loan Program provided a provincial commitment of $1.6 million to support business loans valued at $4 million.

Community Initiatives

Objective	Activities	Performance
To encourage long term attachment to the work force for multi barriered individuals	The BladeRunners program provides street involved youth with work experience and training in construction and related trades.	125 youth employed in nine regions. 75 per cent of those who completed the program remained off income assistance at least one year later.

Performance data on employed youth is provided by contractors who deliver the program. The total number of youth employed in past years is as follows:

1998/99: 100	1999/2000: 100	2000/01: 120

Data is drawn from a Ministry of Human Resources study of those who participated in the BladeRunners program in 1998/99 and 1999/2000.

Goal 8: Cost Effective Support Services

Information on ministry activities, programs and services related to this goal are found in the Year-at-a-Glance Highlights section.

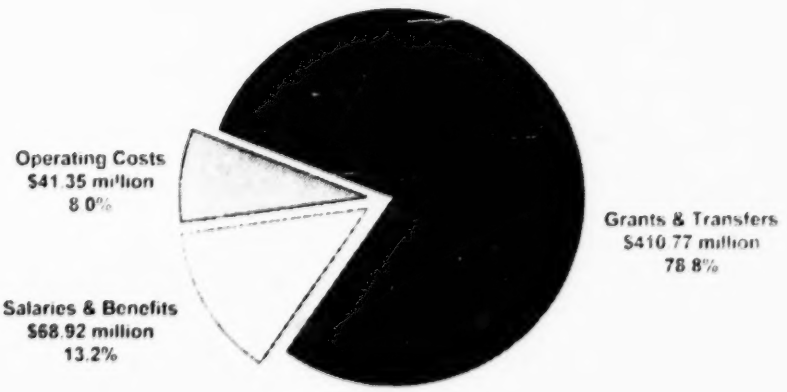
Report on Resources

Operating Expenditures (in $000s)			
	2001/02 Appropriations	Actuals	Variance
Enable Effective Local Govt, Aboriginal and Women's Services	156.831	158.124	(1.293)
Citizens' Access to Government	18.982	18.807	175
Safety and Standards	20.073	18.569	1.504
Services for Communities and First Nations	323.240	303.827	19.413
Corporate Services	21.819	21.717	102
Total	**540.945**	**521.044**	**19.901**

FTEs			
	2001/02 Appropriations	Actuals	Variance
Total	**1,216**	**1,138**	**78**

Capital Expenditures (in $000s)			
	2001/02 Appropriations	Actuals	Variance
Information Systems	5.631	3.104	2.527
Other	1.259	1.062	197
Total	**6.890**	**4.166**	**2.724**

2001/02 Actuals by Expenditure Type



Revenue (in $000s)			
Revenue Source	2001/02 Estimates	Actuals	Variance
Fees and Licences			
Safety Inspection Fees	15,982	16,013	(31)
University Endowment Lands	2,041	3,377	(1,336)
Total Fees and Licences	18,023	19,390	(1,367)
Investment Earnings			
First Citizens Fund	2,671	2,761	(90)
Physical Fitness and Amateur Sports Fund	1,600	1,565	35
Downtown Revitalization Program	600	554	46
Total Investment Earnings	4,871	4,880	(9)
Miscellaneous			
Miscellaneous receipts, NSF fees, etc.	305	82	223
Recovery of prior year's expenses	0	1,059	(1,059)
Total Miscellaneous	305	1,141	(836)
Contributions from the Federal Government			
Immigration	22,400	20,500	1,900
Ministry Total	**45,599**	**45,911**	**(312)**

Appendix 1

Ministry of Community, Aboriginal and Women's Services

Agencies, Boards and Commissions

Community Charter Council
Fire Safety Advisory Council
Public Fire and Life Safety Education Advisory Council
BC Housing Management Commission
Homeowner Protection Office
Building Code Appeal Board
Provincial Rental Housing Corporation
Islands Trust
Advisory Council on Multiculturalism
Native Economic Development Advisory Board
Provincial Child Care Advisory Council
BC Heritage Trust
BC Arts Council
BC Festival of the Arts Society
BC Games Society
Provincial Capital Commission
Cultural Foundation of BC
Royal BC Museum
First Peoples' Heritage, Language and Cultural Advisory Committee
Minister's Advisory Council on Affordable Housing
Building Safety Advisory Council
Boards of Examiners
Boards of Variance
Electrical Safety Advisory Committee
Electrical Safety Appeal Board
Electrical Safety Board of Review
Elevating Devices Safety Advisory Committee
Elevating Devices Safety Appeal Board
Gas Safety Advisory Committee
Gas Safety Appeal Board
Power Engineers and Boiler and Pressure Vessel Safety Advisory Committee
Power Engineers and Boiler and Pressure Vessel Safety Appeal Board

Appendix 2

Ministry of Community, Aboriginal and Women's Services Legislation

Local Government

Capital Commission

Capital Region Water Supply and Sooke Hills Protection

Cultus Lake Park

Building Officials' Association

Greater Nanaimo Water District

Greater Vancouver Sewerage and Drainage District

Greater Vancouver Water District

Islands Trust

Land Title Act — s. 219 except subsections 3 (c), 11 (b) and 13, insofar as it relates to the portfolio of the minister

Local Government — Act except Division 2 of Part 15 and ss. 916 919

Local Government Grants

Local Services

Manufactured Home Tax

Ministry of Municipal Affairs

Mountain Resort Associations

Municipal Aid

Municipal Finance Authority

Municipalities Enabling and Validating Act

Municipalities Enabling and Validating Act (No. 2)

Municipalities Enabling and Validating Act (No. 3)

New Westminster Redevelopment Act, 1989

Resort Municipality of Whistler

Sechelt Indian Government District Enabling — s. 4

Tourist Accomodation (Assessment Relief)

University Endowment Land — Act except ss. 2 (1) (a) & (d) and 3 (b)

Vancouver Charter

Safety

Electrical Safety

Elevating Devices Safety

Fire Services

Fireworks

Gas Safety

Ministry of Labour — re gas safety, electrical safety, elevating devices, boiler and pressure vessels

Power Engineers and Boiler and Pressure Vessel Safety

Railway — ss. 14-25, 28, 137, 139-149, 152-160, 163-170, 173-179, 185 (3)-(4), 188-189, 192-196, 197 (7)-(8), 245-252, 263-264, 266-281

Libraries

Library

Aboriginal Services

First Peoples' Heritage, Language and Culture

Indian Advisory

Special Accounts Appropriation and Control — s. 4 (First Citizens Fund)

Housing and Building

Homeowner Protection

Ministry of Social Services and Housing — re: housing — s 3. (b) & s. 2 as it applies to s. 3 (b)

Ministry of Lands, Parks and Housing — re: housing — ss. 5 (c), 8.1 & 10

Shelter Aid for Elderly Renters

Child Care

BC Benefits (Child Care Subsidy)

Child Care BC Act

Multiculturalism and Immigration

Multiculturalism

Ministry of International Business and Immigration — re immigration

Arts, Culture and Heritage, Sport

Arts Council

Heritage Conservation — sections 24-31, remainder of Act insofar as it relates to the portfolio of the minister

Klondike National Historic Park

Museum Act

Vancouver Museum Foundation Act

Recreational Facility

Special Accounts Appropriation and Control — s. 8 (Physical Fitness and Amateur Sport Fund)

Special Accounts Appropriation and Control — s. 9 (Olympic Arts Fund)